

FREQUENTLY ASKED QUESTIONS (FAQ)

on Self-Service Reporting Module of National Savings Schemes Online Management System

1. *What is the NSC Self Service Reporting Module?*

The **NSC Self Service Reporting Module** is an official digital platform developed by the **National Savings Directorate (NSD)** under **Ministry of Finance**. It allows investors to view and (or) download their Sanchaypatra related certificates, enabling services to be accessed without a physical branch visit.

2. *What services are available on this Portal?*

Investors can easily obtain the following services:

- Tax Certificate (আয়কর প্রত্যয়নপত্র / TDS Report).
- Investment Certificate (বিনিয়োগ প্রত্যয়নপত্র).
- General profile and detailed Sanchaypatra Information

3. *Where can I access the portal?*

For the most convenient experience, you can access the reporting module directly through the **MyPrime** App.

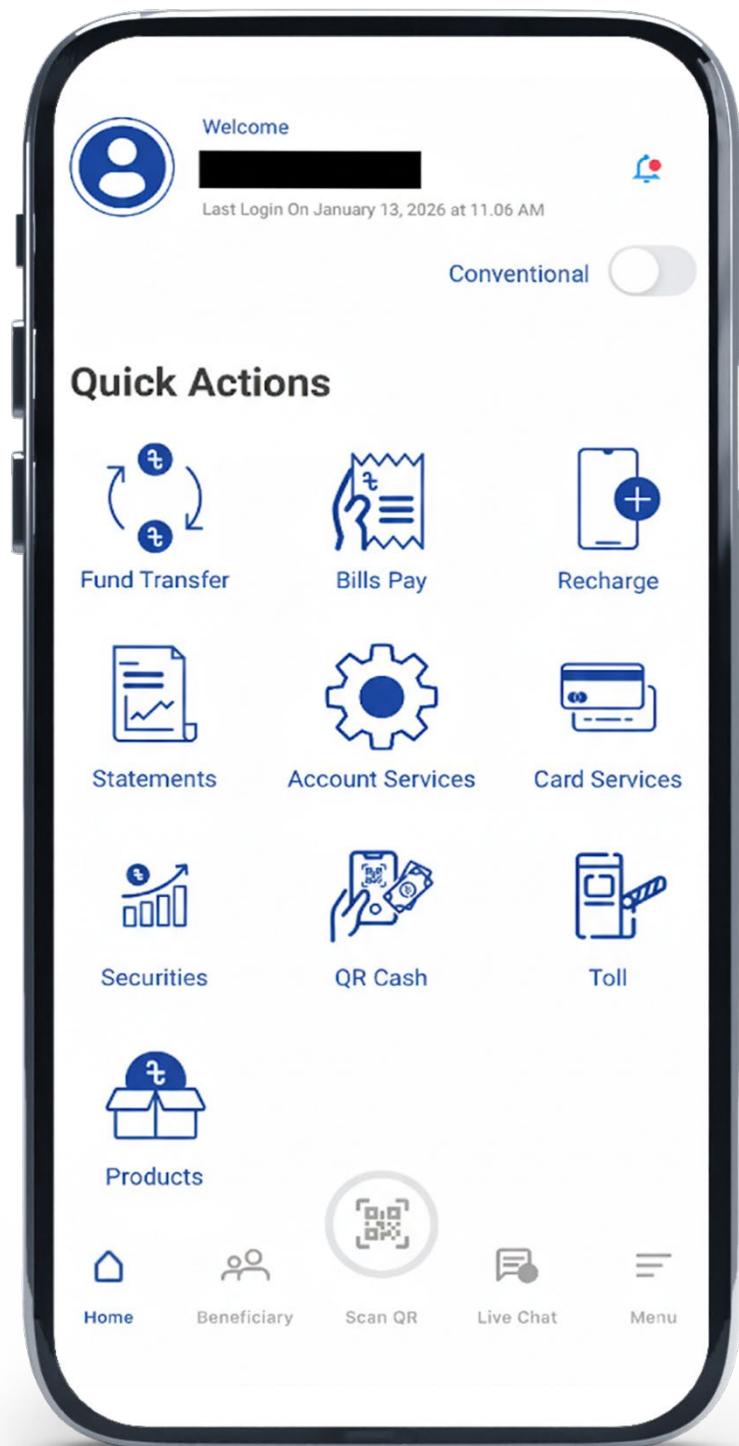
Navigation Path:

Step 1: Log in to MyPrime





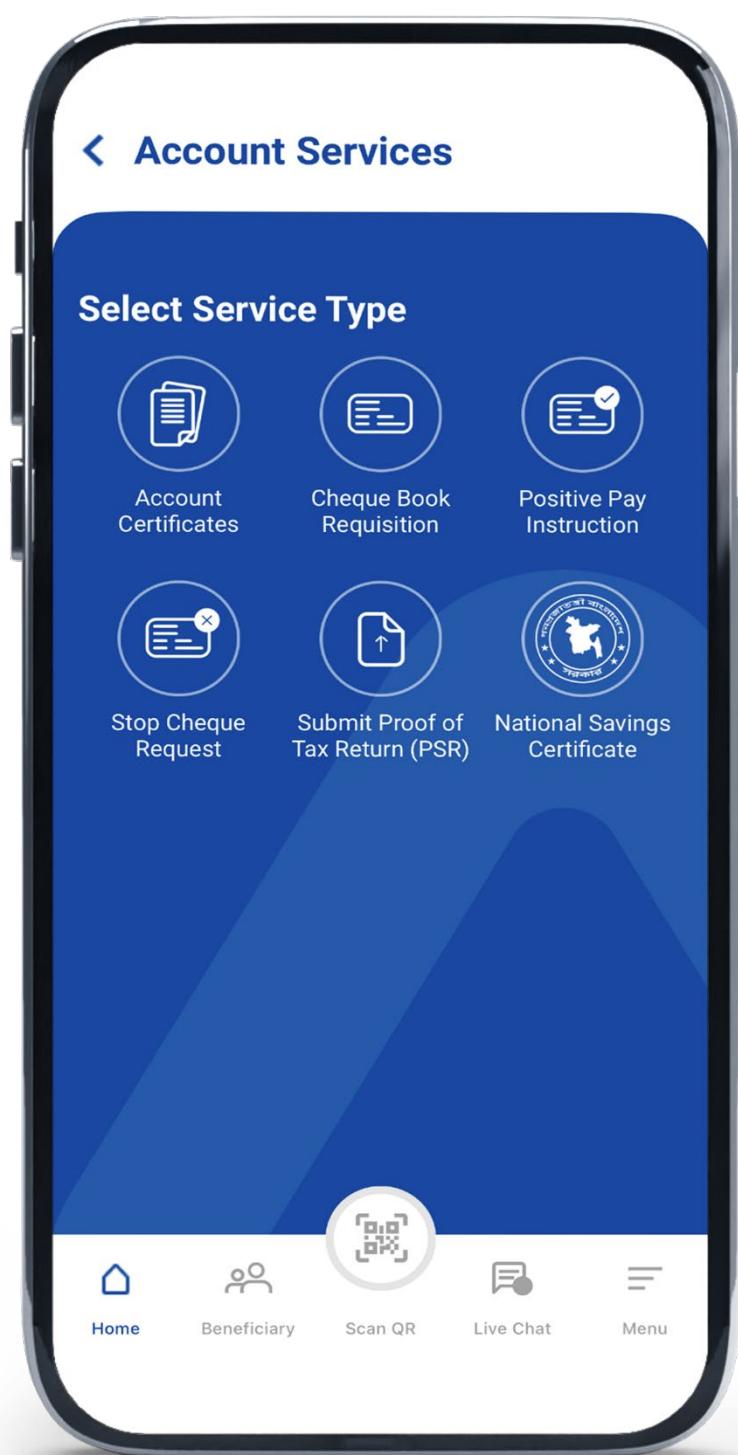
Step 2: Click on Account Services





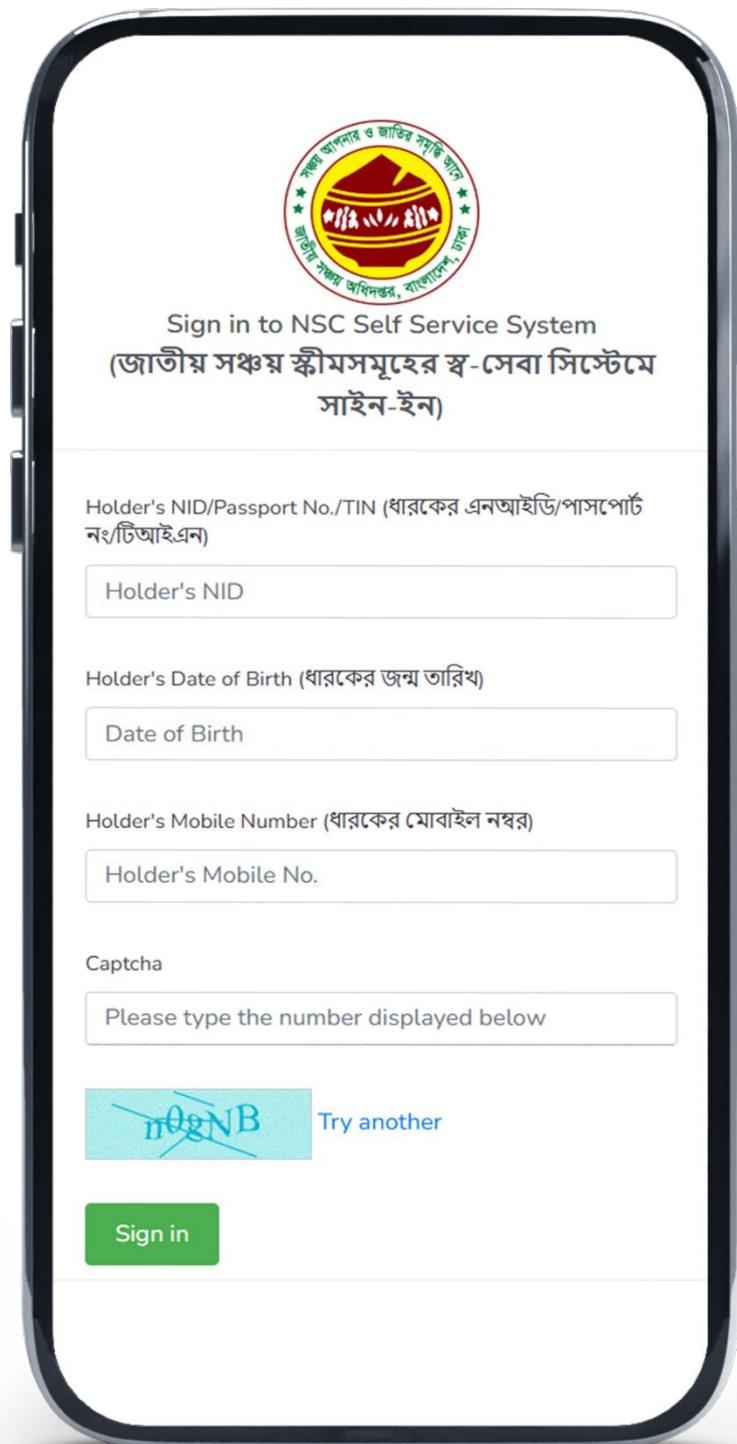
Step 3: Tap National Savings Certificate tab

Direct Link: You can also visit
<https://nsd.finance.gov.bd/selfreport>



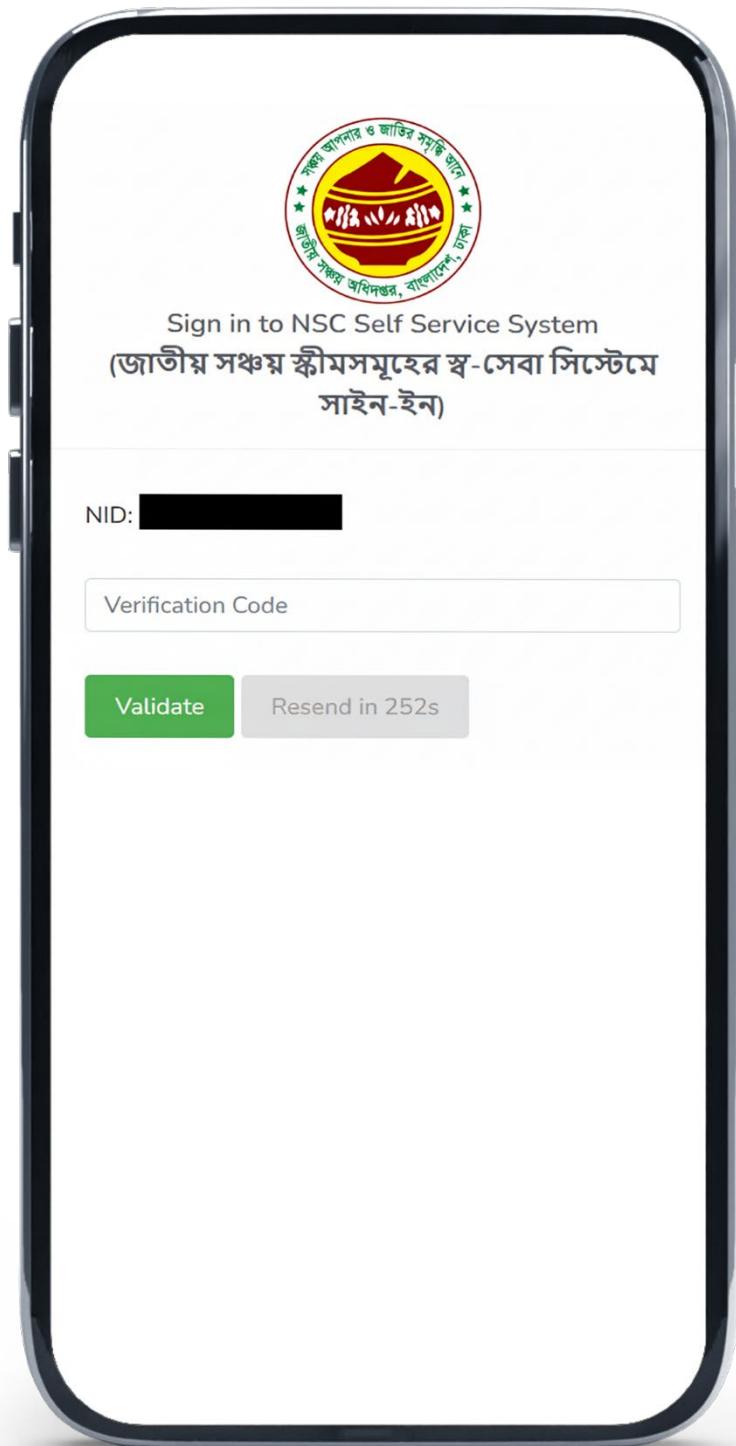


Step 4: After clicking on the National Savings Certificate tab, the official NSC Self Service System webpage will appear.



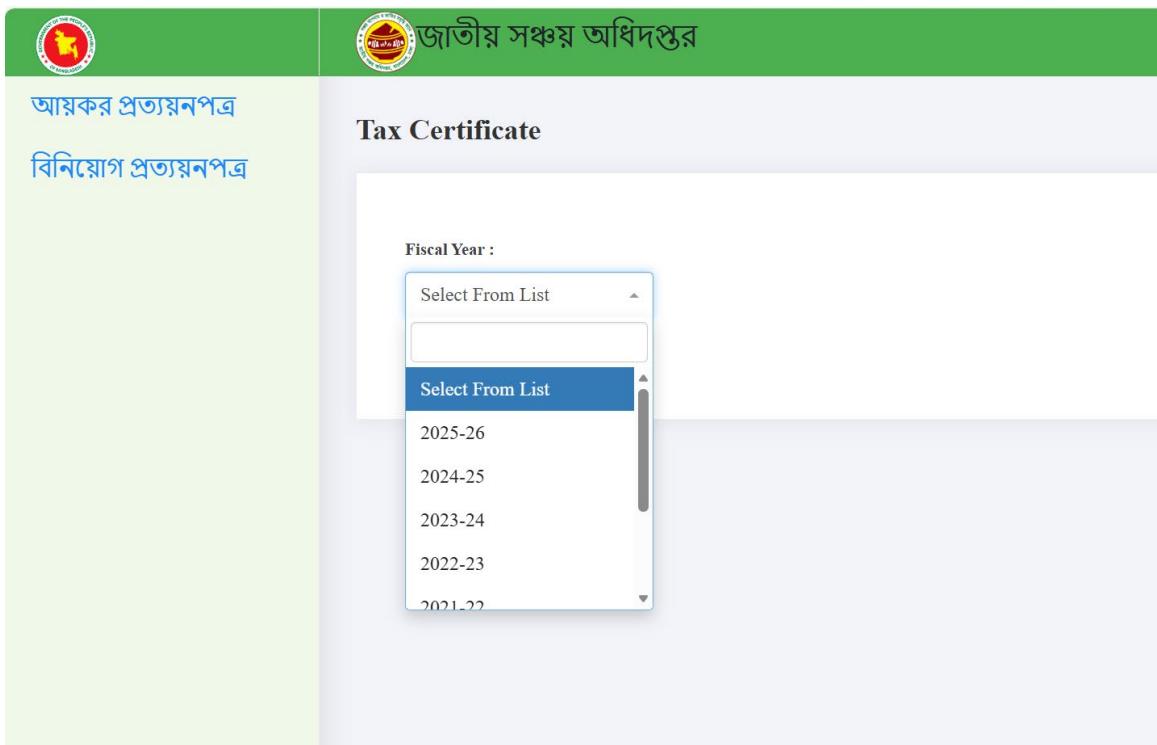
Step 5: Login

- ✓ Enter your 10- or 17-digit NID, Date of Birth, Registered Mobile Number, and the Captcha code.
- ✓ Click the Sign in button



Step 6: Verify

- ✓ Enter the OTP (Verification Code) sent to your mobile and click Validate



Step 7: Download

- ✓ Select Tax Certificate/Investment Certificate from the sidebar
- ✓ Choose the desired Fiscal Year, and generate your document

4. Who manages this service?

All operational activities, data management and the authentication of the generated content are conducted and authorized by the National Savings Directorate, Ministry of Finance with no responsibility of Prime Bank PLC.

If you have any further queries, please call +8801700707606 (Md Mahmudur Rahman, First Assistant Vice President, Wealth Management) or +8801712329983 (Enam Ahmed Hasan, First Assistant Vice President, Wealth Management)

*Terms and Conditions Applied