

## Alternative Delivery Channel

### Schedule of Charges for Alternative Delivery Channel Related Services

#### Debit Card Related Fees & Charges

Particulars of Schedule of Charges				
Card Products	Charges			
	Annual Fee	Re-Issuance Fee*	Paperless PIN	Renewal Fee
Debit Card* (Local/Dual)	BDT 600.00	BDT 300.00	Free	Free
Debit Card* (Foreign Currency)	USD 5.00	USD 2.50	Free	Free

**\* Notes:**

- Annual Fee will be applicable for active, new issuance and undelivered Debit Cards.
- Unrealized Annual Fee will be realized before closure of such Debit Cards.
- Debit Cardholders are advised to set or change their PIN (Paperless PIN) via Prime Bank's Internet Banking Platform: MyPrime or Interactive Voice Response (IVR) System by calling our 24/7 Contact Center at 16218.
- In the event of re-issuance of Paper-Based PIN upon customer's request, Re-Issuance Fee will be applicable.
- Overseas transactions will use Visa/Mastercard exchange rates, with a 3% markup applied on non-USD transactions.
- Annual Fee for Agent Banking customers will be as per the latest Schedule of Charges of Prime Bank Agent Banking.

#### ATM Related Charges

Row Labels	Dual Currency Debit Cards	Foreign Currency Debit Cards	Local Currency Debit Cards
<b>Cash Withdrawal</b>			
Prime Bank ATM	Free	Not Applicable	Free
Other Bank ATM: NPSB (For first 5 transactions each month)	BDT 15.00	Not Applicable	BDT 15.00
Other Bank ATM: NPSB (From 6 <sup>th</sup> & onwards transactions each month)	BDT 30.00	Not Applicable	BDT 30.00
Other Bank ATM: IPS (Domestic)	BDT 25.00	Not Applicable	BDT 25.00
Other Bank ATM: IPS (International)	BDT 250.00	USD 2.50	Not Applicable
<b>Balance Inquiry</b>			
Prime Bank ATM	Free	Free	Free
Other Bank ATM: NPSB	BDT 5.00	Not Applicable	BDT 5.00
Other Bank ATM: IPS (Domestic)	BDT 5.00	Not Applicable	BDT 5.00
<b>Mini Statement</b>			
Prime Bank ATM	Free	Free	Free
Other Bank ATM: NPSB	BDT 5.00	Not Applicable	BDT 5.00

\*ATM Video Footage Retrieval Fee for Prime Bank Debit Cards is BDT 1,500 & For Other Bank Cards is BDT 2,500

#### MyPrime: Prime Bank's Internet Banking Related Charges

Particulars	Amount
Account Related Transaction Services	Free
Account Related Products & Services	As per latest Consumer Banking Schedule of Charges
Card Related Transaction Services	As per latest Schedule of Charges of Credit Cards

**Note:**

- 15% VAT will be applicable on all fees and charges.
- Effective date: 01.07.2025 to 31.12.2025